

About Partners Group AG

Partners Group AG is a direct and fully owned subsidiary of Partners Group Holding AG, a stock corporation incorporated under Swiss law with registered office and headquarters at Unternehmer-Park 3, 6340 Baar. Partners Group Holding AG's shares are listed on the SIX Swiss Exchange (Valor Symbol PGHN; ISIN CH0024608827).

Partners Group AG holds a license as a manager of collective assets and representative of foreign collective investment schemes and is supervised by the Swiss Financial Market Supervisory Authority ('FINMA'), located at Laupenstrasse 27, 3003 Bern. If you as a client are dissatisfied with the services of Partners Group AG, you may send your complaint to the following e-mail address: complaints@partnersgroup.com or reach out to your usual Partners Group contact via telephone or in writing.

If your complaint is not being handled to your satisfaction, a mediation procedure can be initiated via Partners Group AG's ombudsman's office:

Swiss Arbitration Centre

E-mail: centre@swissarbitration.org

Further contact details: <https://www.swissarbitration.org/centre/ombuds-fin/ombuds-fin-logistics/>