

## About Partners Group (UK) Limited

Partners Group (UK) Limited (PG UK), which is authorised and regulated by the Financial Conduct Authority (FCA), is a UK subsidiary of Partners Group Holding AG, an investment and advisory firm listed on the SIX Swiss Exchange (symbol: PGHN). PG UK provides investment management services for an alternative investment fund and assists other affiliates with their investment services responsibilities. PG UK has been authorized by the FCA to act as an Alternative Investment Fund Manager (AIFM) since 13 June 2014.

## Response to David Walker's 2007 'Guidelines for Disclosure and Transparency in Private Equity'

Partners Group conforms to these guidelines on a "comply or explain" basis and commits to working with all our relevant UK-based portfolio companies to ensure they also conform to the guidelines on reporting.

There are no Partners Group UK companies currently within scope of the Walker Guidelines.

## Conflict Management

Partners Group strives to avoid situations that result in conflicts of interest. However, when conflict does arise, a Conflict Resolution Board has been appointed by the Partners Group group companies as the governing committee for handling all conflicts of interest within the group.

For more information, please see our Corporate Governance Report.

## Complaint Handling

We want clients to be able to complain in any way they choose. Therefore, if you are dissatisfied with our services, please let us know by contacting [complaints@partnersgroup.com](mailto:complaints@partnersgroup.com) or contact your usual Partners Group (UK) Limited contact via telephone or in writing. Please note that if your complaint remains unresolved an alternative dispute resolution maybe available to you and you may refer the matter to the Financial Ombudsman Service (FOS). The FOS can be contacted at:

The Financial Ombudsman

Exchange Tower, Harbour Exchange Square, London, E14 9SR

Website: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

Email: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)

Tel: 0800 023 4567

## UK Stewardship Code Disclosure Statement

For more information, please click [here](#).

## **Modern Slavery Statement**

For more information, please click [here](#).

## **MIFIDPRU 8 Disclosure**

For Partners Group (UK) Limited's MIFIDPRU 8 Disclosure please click [here](#).

## **Shareholders Rights Directive (Directive (EU) 2017/828) ("SRD II")**

For more information, please click [here](#).