

About Partners Group (UK) Management Limited

Partners Group (UK) Management Limited, which is authorised and regulated by the Financial Conduct Authority (FCA), is a UK subsidiary of Partners Group Holding AG, an investment and advisory firm listed on the SIX Swiss Exchange (symbol: PGHN). The firm was established in 2015 as a MiFID investment firm, to act as manager and advisor to a number of securitisation vehicles.

Conflict Management

Partners Group strives to avoid situations that result in conflicts of interest. However, when conflict does arise, a Conflict Resolution Board has been appointed by the Partners Group group companies as the governing committee for handling all conflicts of interest within the group.

For more information, please see our Corporate Governance Report.

Complaint Handling

We want clients to be able to complain in any way they choose. Therefore, if you are dissatisfied with our services, please let us know by contacting complaints@partnersgroup.com or contact your usual Partners Group (UK) Management Limited contact via telephone or in writing. Please note that if your complaint remains unresolved an alternative dispute resolution maybe available to you and you may refer the matter to the Financial Ombudsman Service (FOS). The FOS can be contacted at:

The Financial Ombudsman

Exchange Tower, Harbour Exchange Square, London, E14 9SR

Website: www.financial-ombudsman.org.uk

Email: complaint.info@financial-ombudsman.org.uk

Tel: 0800 023 4567

UK Stewardship Code Disclosure Statement

For more information, please click [here](#).

Best Execution

For the Best Execution policy applicable to Partners Group (UK) Management Limited please click [here](#) for the PDF.

Shareholders Rights Directive (Directive (EU) 2017/828) ("SRD II")

For more information, please click [here](#).

MIFIDPRU 8 Disclosure

For Partners Group (UK) Management Limited's MIFIDPRU 8 Disclosure please click [here](#).