

About Partners Group Advisors (DIFC) Limited

Partners Group Advisors (DIFC) Limited is a private company limited by shares, incorporated in the Dubai International Financial Centre (DIFC). It is a fully owned subsidiary of Partners Group Holding AG, a stock corporation incorporated under Swiss law. Partners Group Holding AG's shares are listed on the SIX Swiss Exchange (Valor Sybmol: PGHN; ISIN: CH0024608827).

Partners Group Advisors (DIFC) Limited has its registered address at:

Unit GD-PB-04-06-OF-11 Level 6, Gate District Precinct Building 04, Dubai International Financial Centre, Dubai, United Arab Emirates, Phone: <u>+971 4 316 9555</u>

Partners Group Advisors (DIFC) Limited is regulated by the Dubai Financial Services Authority (DFSA) as a Category 4 firm. Its regulated activities include:

- 1) Advising on financial products
- 2) Arranging deals in investments

Partners Group Advisors (DIFC) Limited is only permitted to deal with Professional Clients as defined under the DFSA Conduct of Business Rulebook (COBS).

If you, as a client, are dissatisfied with the services of Partners Group Advisors (DIFC) Limited, you may send your complaint to the following email address: complaints@partnersgroup.com

Alternatively, you can reach out to your usual Partners Group contact via telephone or in writing.

If you have raised a complaint with Partners Group Advisors (DIFC) Limited and have not received a satisfactory response, you can escalate the matter to the Dubai Financial Services (DFSA) of DIFC.

How to Contact DFSA:

Online Complaint Form: <u>Make an Enquiry (Complaints)</u>

• Phone Number: +971 04 362 1500