

About Partners Group Middle East Limited

Partners Group Middle East Limited is a private company limited by shares, incorporated in the Abu Dhabi Global Market (ADGM). It is a fully owned subsidiary of Partners Group Holding AG, a stock corporation incorporated under Swiss law. Partners Group Holding AG's shares are listed on the SIX Swiss Exchange (Valor Sybmol: PGHN; ISIN: CH0024608827).

Partners Group Middle East Limited has its registered address at:

07, 5, Al Maryah Tower, Abu Dhabi Global Market Square, Al Maryah Island, Abu Dhabi, United Arab Emirates, Phone: +971 56 775 5050.

Partners Group Middle East Limited is regulated by the Financial Services Regulatory Authority (FSRA) as a Category 4 firm. Its regulated activities include:

- 1) Advising on financial products
- 2) Arranging deals in investments

Partners Group Middle East Limited is only permitted to deal with Professional Clients as defined under the FSRA Conduct of Business Rulebook (COBS).

If you, as a client, are dissatisfied with the services of Partners Group Middle East Limited, you may send your complaint to the following email address: complaints@partnersgroup.com

Alternatively, you can reach out to your usual Partners Group contact via telephone or in writing.

If you have raised a complaint with Partners Group Middle East Limited and have not received a satisfactory response, you can escalate the matter to the Financial Services Regulatory Authority (FSRA) of Abu Dhabi Global Market.

How to Contact FSRA:

Online Complaint Form: ADGM FSRA Enforcement - Complaints

Phone Number: +971 233 8888

• Email: info@adgm.com