

Privacy Notice for Visitors

General Information

- 1 This Privacy Notice is addressed to visitors to our facilities.
- 2 For the purpose of this Privacy Notice, "Partners Group", "our", "we", or "us" refers to the Partners Group entity responsible for our facility, or indicated in our underlying contract or confidentiality agreement with you and/or any organization you represent.
- 3 This Privacy Notice describes the context in which we process your personal data and it explains your rights and obligations.

What information do we have about you?

- 4 We obtain your personal information either directly from you or through a third party.
- 5 We may collect various types of personal data about you, including:
 - your personal information (e.g., first name, last name, email address, address, phone number, identification document or information, photo or video recording, and CCTV footage or other video surveillance (only if legally permitted));
 - where you represent an organization, information about such organization (e.g., name of the organisation and your title or position);
 - where you have access to our wireless networks, your electronic identification data where required for such purposes (e.g., login, IP address, online identifiers/cookies, logs, access and connection times); and
 - any other information necessary for the purposes of managing our relationship.
- 6 Generally, special categories of personal data are not purposely processed by Partners Group, however in limited cases some special personal data may be implied or obtained, for example, from information you provide in relation to meal/dietary preferences, or in support of disability of our visitors/guests. Any special category personal data we receive is processed in accordance with applicable law.
- 7 If you intend to provide us with personal data about other individuals, you must provide a copy of this Privacy Notice to them and obtain their consent to do so, where applicable.

How do we process your personal information and why is this justified?

- 8 We process your personal data for a specific purpose and only process the personal data, which is relevant to achieve that purpose. We may process your personal data for other purposes that are consistent with the purposes for which your personal data was originally collected.
- 9 In particular, we process your personal data to:
 - to manage and monitor access to our facilities and/or certain technologies to allow you to perform services or to participate in Partners Group events, and/or to protect the safety and security of our personnel, guests, property and assets and to ensure compliance with applicable policies and laws;
 - to manage our relationship with you and/or any organization you represent;

- to manage our technology resources (e.g., cyber-risk management, infrastructure management and business continuity);
- to create materials/media in connection with our business processes and Partners Group events (e.g., videos, audio, documents, or other materials or media), including updates and marketing materials to be provided to prospective clients and clients, shareholders, media and other stakeholders (e.g., website, videos);
- to preserve our economic interests and ensure compliance (e.g., complying with our policies and legal requirements, tax and deductions, managing alleged cases of misconduct or fraud, conducting audits and participating in litigation);
- to preserve our legal interests (e.g., managing mergers and acquisitions involving our company, enforcing or defending our legal rights);
- archiving and record-keeping;
- any other purposes imposed by applicable law and governmental authorities; and
- to otherwise manage our business.

10 We will process your personal data when we have a proper legal basis, such as one or more of the following grounds where applicable:

- the processing is necessary to take pre-contractual steps with you or to perform our contractual obligations towards you;
- it is necessary to comply with our legal or regulatory obligations (e.g., monitoring adherence to applicable health and safety laws);
- it is necessary for our legitimate interests and does not unduly affect your interests or fundamental rights and freedoms. Please note that, when processing your personal data on this basis, we always seek to maintain a balance between our legitimate interests and your privacy. Examples of 'legitimate interests' are data processing activities performed:
 - to market and offer our company, products and services to our customers and other key stakeholders of the firm (e.g., your name or photo in social media posts, corporate imagery, or other announcements);
 - to investigate allegations of and/or prevent fraud or criminal activity, misuse of our products or services, and to protect the security of our IT systems, architecture, and networks;
 - to meet our corporate and social responsibility objectives;
- we have obtained your prior consent;
- we have provided you with the requisite notification; or
- we are otherwise permitted or required by law to do so.

11 We do not make decisions about you solely based on automated processing of your personal data.

12 You are under no obligation to provide Partners Group your personal data. However, if you fail to provide personal data when requested which is necessary for us to manage our relationship with you or any organization you represent, we may not be able to grant you access to our facilities or retain your services.

Who has access to your personal data and to whom are your personal data transferred?

13 We will never sell your personal data.

- 14 In the course of our activities and for the purposes listed in this Privacy Notice, your personal data may be processed by the following categories of recipients to achieve such purposes:
- our personnel (e.g., employees, directors, investors, interns, contractors, etc., working in various departments or whom are employed by affiliated companies);
 - suppliers and services providers that provide services and products to us, including technology systems providers;
 - any third party to whom we assign of our rights or obligations;
 - professional advisors and external lawyers; and
 - other Partners Group entities where required for the purposes of shared intragroup services, corporate governance or applicable laws/regulations.
- Such recipients are obligated to protect the confidentiality and security of your personal data.
- 15 In certain limited circumstances, your personal data may be accessed by or transferred to law enforcement, regulatory bodies, or judicial authorities. This will occur only when legally required.
- 16 Your personal data may be processed by Partners Group in a different country than where you are located. Your personal data may be transferred by Partners Group to the EEA, to the countries where Partners Group has an office, or to any country in the world where Partners Group's service providers are located, including for example the US. The data protection law in such other country may not give you as much protection as the data protection law in the country where you are located.
- 17 We ensure that any transfer is made in accordance with applicable data privacy law. For example, for transfers to a country deemed by a privacy authority to not offer the same level of protection, we ensure that the transfers are governed by appropriate safeguards, such as the European Commission Standard Contractual Clauses.
- 18 You may request additional information in relation to such cross-border transfers and obtain a copy of the adequate safeguard put in place by Partners Group as described in the section titled "[Who can I contact if I have any questions or concerns?](#)".

How do we protect your personal data?

- 19 We implement technical and organizational measures to protect the security and confidentiality of your personal data, and our measures are aligned with international standards.
- 20 While we take reasonable care to implement such measures, remember that the internet is inherently unsafe, and we cannot guarantee the security of your personal data when transmitted over the internet or email.

How do we store your personal data?

- 21 We will retain your personal data for as long as necessary to fulfil the purpose for which it was collected, or to comply with legal or regulatory requirements, or to protect against legal claims.
- 22 Where it is not possible to remove your personal data from our systems (for example, because your personal data has been stored in backup archives), we will securely store your personal data and isolate it from any further processing until deletion is possible to the extent permitted by applicable laws.

What are your rights and how can you exercise them?

- 23 We recognize that you may have rights with regard to our processing of your personal data. While the nature and extent of these rights will differ from location to location, we have processes in place to respond in a timely manner to any valid request. Your rights **may** include:
- the right to access the personal data about you that we process;
 - the right to request the correction of personal data that you believe is incorrect, obsolete, or incomplete;
 - the right to request the erasure of your personal data;
 - the right to restrict the use of your personal data to specific categories of processing;
 - if your personal data is processed based on your consent, you have the right to withdraw your consent at any time (please note that if you withdraw your consent, processing based on your consent that took place before your withdrawal will remain lawful);
 - the right to object, in whole or in part, to the processing of your personal data; and
 - the right to request that the personal data you provided us be returned to you or transferred to the person or entity of your choice in a structured, commonly used and machine-readable format without hindrance from us.
- 24 You may exercise your rights at any time by using the details in the section “**Who can I contact if I have any questions or concerns?**” To the extent permitted by applicable law or regulation we reserve the right to charge an appropriate fee in connection with you exercising your rights.
- 25 We may need to request specific information from you to help us confirm your identity and ensure your right to access to the personal data requested, or to exercise any of your other rights. This is to ensure that personal data is not disclosed to any person who does not have authority to receive it. We may also request further information in relation to your request to help us to locate the personal data processed in relation to you, including, for example, the nature and location of your relationship with us.

Who can I contact if I have any questions or concerns?

- 26 If you have any questions about how your personal data is processed (including if you are unsure of which Partners Group entity is the controller), or if you want to exercise one of your rights, you may contact our Data Protection Officer by email at DPO@partnersgroup.com.
- 27 You may have the right to file a complaint with the relevant data protection authority in relation to the processing of your personal data under applicable law.

How will you be informed of the changes to our Privacy Notice?

- 28 Partners Group may update at its discretion this Privacy Notice.
- 29 Any changes will become effective upon the posting of the updated Privacy Notice on our website. We may notify you about updates through our usual communication channels (e.g., by email, through our systems, or via our website), or otherwise in accordance with applicable laws. This Privacy Notice has an effective date as shown at the end of the document.

Effective 11 April 2025